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## Infrastructure Services

April 22, 2024

**To: Users of the Town of Orangeville Drinking Water System**

**Subject: Drinking Water Quality Management System**

On July 1, 2009, the Town of Orangeville implemented a Drinking Water Quality Management Standard (DWQMS) Operational Plan for its municipal drinking water system. The Operational Plan was required by Ontario Regulation 188/07, the Licensing of Municipal Drinking Water Systems regulation.

The Operational Plan documents the operation, maintenance, and management of the Orangeville drinking water system, and is part of an overall Quality Management System (QMS) that has been implemented to ensure that clean, safe, and reliable drinking water is provided to users of the system. The Town updates the Operational Plan as required, with the most recent update completed in November 2023.

The QMS consists of different elements that document the planning, implementation and continual improvement of the Operational Plan and the drinking water system. QMS Element 2 documents the Quality Management System Policy.

Orangeville Council approved an updated QMS Policy at its April 15, 2019 meeting. The updated QMS Policy is as follows:

**Town of Orangeville Updated Quality Management System Policy:**

**“The Town of Orangeville commits to:**

- **The provision of safe drinking water;**
- **Continual improvement of the Quality Management System and the Water Works functions of the Infrastructure Services Department; and**
- **Complying with the applicable legislation and regulations.”**

A copy of the Operational Plan is available for viewing at the Town of Orangeville Infrastructure Services Department. Questions regarding the Town’s QMS Policy or its Operational Plan can be directed to Tim Thompson at 519-941-0440 ext. 2245, or by e-mail at [tthompson@orangeville.ca](mailto:tthompson@orangeville.ca).

**Tim Thompson**

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Town of Orangeville